

Getting Started with Wimba Classroom

What is Wimba?

Wimba Classroom is a synchronous (live) conferencing tool integrated with our Blackboard system. It provides instructors and learners with audio, video, text chat, and application sharing tools that allow for live interactions within courses.

How Can I Use Wimba in the classroom?

Some of the ways you can use Wimba in the classroom are:

- ❖ instructor-led discussions / live sessions.
- ❖ collaborative work/ content development.
- ❖ debates/role-plays.
- ❖ guest speakers.
- ❖ virtual office hours, etc.

What do I need to use Wimba Classroom?

- ❖ Broadband (high-speed) Internet access
- ❖ Microphone and speakers (or preferably a headset)
- ❖ Soundcard and video card
- ❖ Java
- ❖ Computer with minimum of 512 MB RAM (1 GB recommended for video) - PC or Mac
- ❖ Video camera for your computer (not required)
- ❖ Supported browsers:
 - Internet Explorer 6.0 - 7.0 on Windows Vista, XP, or 2000
 - Firefox 1.5 - 2.0 on Windows Vista, XP, or 2000
 - Safari 1.2 - 2.0 on Mac OS X2, X3, 10.4, or 10.3
 - Firefox 1.5 - 2.0 on Mac OS X2, X3, 10.4, or 10.3

Note: AOL and Opera are not supported browsers

How do I Access a Wimba Room?

Students and instructors access Wimba Classroom by:

- ❖ Clicking on the Wimba room icon from the communication page of the relevant course in Blackboard.
- ❖ Use a link provided to you in an e-mail.

What if I have problems with Wimba Classroom?

Wimba provides 24/7 technical support:

- ❖ Phone: 866-350-4978.
- ❖ Email: technicalsupport@wimba.com.
- ❖ Online: <http://www.wimba.com/services/support>.