Demographics

%	N	Class Level	%	N	Gender
29.69%	125	Freshman	73.46%	310	Female
22.57%	95	Sophomore	26.54%	112	Male
21.14%	89	Junior	100.00%	422	Total
25.89%	109	Senior		4	No Response
0.24%	1	Special student			
0.00%	0	Graduate/Professional			
0.48%	2	Other class level	%	N	Age
100.00%	421	Total	21.09%	89	18 and under
	5	No Response	70.62%	298	19 to 24
			3.55%	15	25 to 34
			2.61%	11	35 to 44
%	N	Current GPA	2.13%	9	45 and over
17.83%	74	No credits earned	100.00%	422	Total
0.24%	1	1.99 or below		4	No Response
4.10%	17	2.0 - 2.49			
7.47%	31	2.5 - 2.99		•	
27.47%	114	3.0 - 3.49	%	N	Ethnicity/Race
42.89%	178	3.5 or above	9.26%	39	African-American
100.00%	415	Total	0.00%	0	American Indian or Alaskan Native
	11	No Response	2.61%	11	Asian or Pacific Islander
			69.83%	294	Caucasian/White
			11.64%	49	Hispanic
%	N	Educational Goal	2.14%	9	Other race
4.04%	17	Associate degree	4.51%	19	Race - Prefer not to respond
67.70%	285	Bachelor's degree	100.00%	421	Total
19.00%	80	Master's degree		5	No Response
8.08%	34	Doctorate or professional degree			
0.24%	1	Certification (initial/renewal)	0/	N	G 4 F 11 4 G 4 4
0.24%	1	Self-improvement/pleasure	%	N	Current Enrollment Status
0.48%	2	Job-related training	94.06%	396	Day
0.24%	1	Other educational goal	5.70%	24	Evening
100.00%	421	Total	0.24%	1	Weekend
	5	No Response	100.00%	421	Total
				5	No Response
			%	N	Current Class Load
			96.41%	403	Full-time
			3.59%	15	Part-time
			100.00%	418	Total
			200.0070	8	No Response

Demographics

Employment	N	%	In which College at Eastern are you	N	%
Full-time off campus	27	6.43%	presently enrolled (choose only one)?		
Part-time off campus	106	25.24%	Esperanza College	37	8.83%
Full-time on campus	19	4.52%	College of Arts and Sciences (not THC)	307	73.27%
Part-time on campus	140	33.33%	Templeton Honors College	41	9.79%
Not employed	128	30.48%	I am not sure	34	8.11%
Total	420	100.00%	Campus item - Answer 5	0	0.00%
No Response	6		Campus item - Answer 6	0	0.00%
			Total	419	100.00%
			No Response	7	
Current Residence	N	%			
Residence hall	287	68.66%			
Fraternity / Sorority	0	0.00%	Group Code	N	%
Own house	23	5.50%	0001: Accounting	7	1.72%
Rent room or apt off campus	42	10.05%	0002: Accounting and Finance	7	1.72%
Parent's home	51	12.20%	0003: Athletic Training	10	2.46%
Other residence	15	3.59%	0004: Biblical Studies	7	1.72%
Total	418	100.00%	0005: Biochemistry	6	1.47%
No Response	8		0006: Biological Studies	1	0.25%
			0007: Biology	14	3.44%
			0008: Business Administration	8	1.97%
Residence Classification	N	%	0009: Chemistry	1	0.25%
In-state	246	58.85%	0011: Communication Studies	15	3.69%
Out-of-state	161	38.52%	0012: Community and Human Services	6	1.47%
International (not U.S. citizen)	11	2.63%	0013: Criminal Justice	7	1.72%
Total	418	100.00%	0014: Dance	7	1.72%
No Response	8		0015: Early Childhood Education	37	9.09%
			0016: Economic Development	5	1.23%
D: 1997	3.7	0./	0017: English	19	4.67%
Disabilities	N	%	0018: Entrepreneurial Studies	4	0.98%
Yes - Disability	23	5.49%	0019: Environmental Studies	4	0.98%
No - Disability	396	94.51%	0020: Environmental Sciences	2	0.49%
Total	419	100.00%	0021: Exercise Science	13	3.19%
No Response	7		0022: Exploratory Studies (Undeclared)	5	1.23%
			0023: History	8	1.97%
Institution Was My	N	%	0025: International Studies-Business	1	0.25%
•			0026: Management	9	2.21%
1st choice	270	64.59%	0027: Marketing	10	2.46%
2nd choice	100	23.92%	0028: Mathematics	7	1.72%
3rd choice or lower	48	11.48%	0029: Medical Assisting	1	0.25%
Total	418	100.00%	0030: Middle Level Education	6	1.47%
No Response	8		0031: Middle Level Education - Math	5	1.23%
			0032: Middle Level Education - Science	3	0.74%

Demographics

0033: Missions & Damp; Anthropology	6	1.47%
0034: Music	11	2.70%
0035: Nursing	31	7.62%
0036: Pre-Nursing	3	0.74%
0037: Philosophy	2	0.49%
0038: Political Science	11	2.70%
0039: Psychology	30	7.37%
0040: Social Work	35	8.60%
0041: Sociology	11	2.70%
0042: Spanish	6	1.47%
0043: Theological Studies	5	1.23%
0044: Youth Ministries	16	3.93%
0045: Other	5	1.23%
Total	407	100.00%
No Response	19	

Strategic Planning Overview Strengths and Challenges

Strengths

- 68. Nearly all of the faculty are knowledgeable in their field.
- 82. Campus item: Courses in my major at Eastern are preparing me for my future employment and/or further education.
- 39. I am able to experience intellectual growth here.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 77. Campus item: Males and females are treated with equal respect on this campus.
- 6. My academic advisor is approachable.
- 45. Students are made to feel welcome on this campus.
- 3. Faculty care about me as an individual.
- 7. The campus is safe and secure for all students.
- 2. The campus staff are caring and helpful.
- 14. My academic advisor is concerned about my success as an individual.
- 59. This institution shows concern for students as individuals.
- 72. On the whole, the campus is well-maintained.
- 75. Campus item: My understanding of God is being strengthened by classroom and/or campus experiences.
- 65. Faculty are usually available after class and during office hours.
- 80. Campus item: My experience at Eastern strengthens my ability to reason.
- 51. This institution has a good reputation within the community.
- 22. Counseling staff care about students as individuals.

Challenges

- 58. The quality of instruction I receive in most of my classes is excellent.
- 66. Tuition paid is a worthwhile investment.
- 34. I am able to register for classes I need with few conflicts.
- 17. Adequate financial aid is available for most students.
- 69. There is a good variety of courses provided on this campus.
- 36. Security staff respond quickly in emergencies.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)
- 47. Faculty provide timely feedback about student progress in a course.
- 12. Financial aid awards are announced to students in time to be helpful in college planning.
- 5. Financial aid counselors are helpful.

Strategic Planning Overview Benchmarks

Higher Satisfaction vs. National Four-Year Privates

- 68. Nearly all of the faculty are knowledgeable in their field.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 39. I am able to experience intellectual growth here.
- 33. My academic advisor is knowledgeable about requirements in my major.
- 29. It is an enjoyable experience to be a student on this campus.
- 6. My academic advisor is approachable.
- 55. Major requirements are clear and reasonable.
- 17. Adequate financial aid is available for most students.
- 45. Students are made to feel welcome on this campus.
- 3. Faculty care about me as an individual.
- 7. The campus is safe and secure for all students.
- 2. The campus staff are caring and helpful.
- 25. Faculty are fair and unbiased in their treatment of individual students.
- 14. My academic advisor is concerned about my success as an individual.
- 59. This institution shows concern for students as individuals.
- 72. On the whole, the campus is well-maintained.
- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)
- 47. Faculty provide timely feedback about student progress in a course.
- 12. Financial aid awards are announced to students in time to be helpful in college planning.
- 65. Faculty are usually available after class and during office hours.
- 49. There are adequate services to help me decide upon a career.
- 61. Adjunct faculty are competent as classroom instructors.
- 67. Freedom of expression is protected on campus.
- 51. This institution has a good reputation within the community.

Lower Satisfaction vs. National Four-Year Privates

- 36. Security staff respond quickly in emergencies.
- 5. Financial aid counselors are helpful.

Higher Importance vs. National Four-Year Privates

- 68. Nearly all of the faculty are knowledgeable in their field.
- 58. The quality of instruction I receive in most of my classes is excellent.
- 39. I am able to experience intellectual growth here.
- 66. Tuition paid is a worthwhile investment.

Strategic Planning Overview

- 29. It is an enjoyable experience to be a student on this campus.
- 6. My academic advisor is approachable.
- 55. Major requirements are clear and reasonable.
- 17. Adequate financial aid is available for most students.
- 45. Students are made to feel welcome on this campus.
- 3. Faculty care about me as an individual.
- 2. The campus staff are caring and helpful.
- 36. Security staff respond quickly in emergencies.
- 14. My academic advisor is concerned about my success as an individual.
- 72. On the whole, the campus is well-maintained.
- 23. Living conditions in the residence halls are comfortable (adequate space, lighting, heat, air, etc.)
- 12. Financial aid awards are announced to students in time to be helpful in college planning.
- 61. Adjunct faculty are competent as classroom instructors.

Institutional Summary

Summary Items

Summary Item	Eastern University - SSI	National Four-Year Privates	Mean Difference
So far, how has your college experience met your expectations?	Average: 4.82	Average: 4.62	0.20
1=Much worse than expected	1%	2%	
2=Quite a bit worse than I expected	2%	2%	
3=Worse than I expected	11%	12%	
4=About what I expected	26%	32%	
5=Better than I expected	26%	24%	
6=Quite a bit better than I expected	15%	13%	
7=Much better than expected	15%	12%	
Rate your overall satisfaction with your experience here thus far.	Average: 5.58	Average: 5.27	0.31
1=Not satisfied at all	1%	1%	
2=Not very satisfied	2%	4%	
3=Somewhat dissatisfied	7%	8%	
4=Neutral	7%	10%	
5=Somewhat satisfied	13%	17%	
6=Satisfied	40%	37%	
7=Very satisfied	26%	19%	
All in all, if you had to do it over, would you enroll ere again?	Average: 5.52	Average: 5.21	0.31
1=Definitely not	2%	4%	
2=Probably not	7%	8%	
3=Maybe not	6%	7%	
4=I don't know	8%	10%	
5=Maybe yes	11%	11%	
6=Probably yes	23%	26%	
7=Definitely yes	40%	31%	