

# 4 IMPORTANT things to know about your Student Account:

## 1. How are charges calculated for my accelerated non-traditional program?

Charges are determined by the number of credits scheduled within a **session**. Below is the formula used to calculate tuition charges. This formula will assist you to pre-determine your charges for the session (term).

Total costs per credit (tuition, fees) x Number of credits = Estimate amount owed. (See the EU cost structure for more information.)

## 2. When do I receive my bill?

Monthly, you will receive an email sent to your Eastern University email account as notification that your EU bill is available for you to view **on the EU portal**. The link to the portal is: <https://my.eastern.edu/ics>

## 3. What are the payment options available to me?

- **Payment in Full for Session (Term):** Payment is due on or before start of each new session.
- **Sallie Mae Payment Plan:** Payments are due on or before the 15th of every month. Specific information available at: [tuitionpay.salliemae.com/tuitionpay/tpphome.aspx?EasternNonTrad](http://tuitionpay.salliemae.com/tuitionpay/tpphome.aspx?EasternNonTrad)
- **Financial Aid:** Contact the Student Aid Office for more details at: (610) 225-5102 or [finaid@eastern.edu](mailto:finaid@eastern.edu)

## 4. When will a refund be released if I am eligible for a refund?

If your financial aid exceeds the total costs of a session (term) and a credit balance is created, a paper refund check or an electronic refund will be processed within **14 business days** from the date the credit balance occurs.

Please visit the Student Accounts webpage for more details at:  
<http://www.eastern.edu/centers/sfs/index.html>