

[Research](#)

10.24.2022

[Getting Started](#)

[Student Complaints](#)

Student Complaint Information by State and Agency

This list may be use for reference to provide Contact Information for filing complaints as required by [34 CFR 668.43 \(b\)](#).

The institution must make available for review to any enrolled or prospective student upon request, a copy of the documents describing the institution's accreditation and its State, Federal, or tribal approval or licensing. The institution must also provide its students or prospective students with contact information for filing complaints with its accreditor and with its State approval or licensing entity and any other relevant State official or agency that would appropriately handle a student's complaint.

This contact list should be used for reference only.

Institutions are responsible for the accuracy they provide in their notifications.

SAN can offer no guarantee that the agency listed can enforce state laws upon the institution to act on the complaint. SAN cannot verify the security of the website links offered in this resource.

This chart used information provided by the state agency and originally from the no longer live SHEEO surveys. In some cases, email correspondence and state agency website reviews were incorporated.

Complaints regarding courses and programs subject to SARA Policy should be directed to the [state portal entity in the home state of the institution](#).

SAN will review this list on a periodic basis. If you want to let us know of any issues you have using these links, please let us know [here](#). **(Last reviewed 1/1/25)**

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Alabama

Alaska

American Samoa

Arizona Arkansas

California

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| Alabama Commission on Higher Education - Office of Institutional Effectiveness and Planning | For Alabama’s public institutions, cc https://ache.edu . Student Complaint Process found h https://www.ache.edu/wp-content/Si |
| ACCS Private School Licensing Division | https://www.accs.edu/about-accs/pr - *note: Complaints for out-of-state Colorado |
| Alaska Commission on Postsecondary | https://acpe.alaska.gov/ConsumerP |

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| Education | |
| | not found |
| Arizona State Board for Private Postsecondary Education | https://ppse.az.gov/student-complaint-procedure |
| Arkansas Department of Higher Education | Student Grievance form: https://adhe.edu/students-parents/student-grievance |
| Bureau for Private Postsecondary Education | for institutions regulated by BPPE: http://www.bppe.ca.gov/enforcement/complaints for out of state institutions not subject to BPPE: https://www.dca.ca.gov/consumers/complaints/ |

Connecticut

Delaware

District of Columbia

Federated State of
Micronesia Florida

Georgia

Guam

Hawaii

Idaho

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| Colorado Department of Higher Education AND Private Occupational Schools | https://cdhe.colorado.gov/students/ |
| The Office of Financial and Academic Affairs for Higher | https://www.ohe.ct.gov/StudentCom |

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| Education | |
| Delaware Department of Education | Student complaint inquiry form: https://education.delaware.gov/families/collegeaid/dheo-forms/student-complaint-inquiry-form/ |
| Education Licensure Commission | FAQ for Students indicates that complaints my hyperlink . A public complaint webpage was fo https://helc.osse.dc.gov/topic/helcadmin/comm |
| | not found |
| Commission for Independent Education Department of Education | CONCERNS & COMPLAINT PROCESS |
| Nonpublic Postsecondary Education Commission | https://gnpec.georgia.gov/student-complaints |
| | not found |
| | https://cca.hawaii.gov/hpeap/student-complaint |
| Idaho State Board of Education | https://boardofed.idaho.gov/higher-education-pgranting/student-complaint-procedures/ |

Illinois

Indiana

Iowa

Kansas Kentucky

Louisiana Maine

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| Illinois Board of Higher Education | https://complaints.ibhe.org/ |
| Indiana Department of Workforce Development | https://www.in.gov/dwd/career-traini |
| Indiana Commission of | https://www.in.gov/che/2744.htm |

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| Higher Education | |
| Iowa College Student Aid Commission | https://www.iowacollegeaid.gov/StudentComplai |
| Kansas Board of Regents | https://www.kansasregents.org/academic_affair |
| Kentucky Council on Postsecondary Education | http://cpe.ky.gov/campuses/consumer_complai |
| Kentucky Commission on Proprietary Education | Commission Website provides this direction: File a Complaint |
| Louisiana Board of Regents | No Complaint Process found on state agency v to reciprocity. (Only SARA Process within Institutional Process pdf for purposes of participation in reciprocity for in |
| Proprietary Schools | |
| Maine Department of Education | No Complaint Process found on state agency v to reciprocity. Only State of Maine Complaint Form . SARA complaint link offered. |

Maryland

Massachusetts Michigan

Minnesota

Mississippi

Missouri

Montana

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| Maryland Higher Education Commission | https://mhec.maryland.gov/institutional-complaint-process - Scroll down to complaint process |
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| Office of Private Occupational School Education | http://www.mass.gov/ocabr/government/oca-agencies-or-students.html |
| Massachusetts Department of Higher Education | https://www.mass.edu/forstufam/complaints/complaint-process |
| Michigan Department of Labor & Economic Opportunity | Post-Secondary Schools Complaints Filing a Complaint |
| Minnesota Office of Higher Education | http://www.ohe.state.mn.us/mPg.cfm?pageID=1 It is hard to determine if a complaint can be submitted by a student to participate in SARA serving a Minnesota student |
| Mississippi Commission on College Accreditation | http://www.mississippi.edu/mcca/student_complaints |
| Commission on Proprietary School and College Registration | https://www.mccb.edu/cpscr-complaints |
| Missouri Department of Higher Education | https://dhewd.mo.gov/media/pdf/complaint-resolution |
| Montana University System, | http://www.mus.edu/MUS-statement-of-complaint-process |

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| Montana Board of Regents | |
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New Jersey New Mexico

Nebraska

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| Nebraska Department of Education, Private Postsecondary Career Schools | https://www.education.ne.gov/wp-content/uploa |
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Nevada

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| Nebraska Coordinating Commission for Postsecondary Education | https://ccpe.nebraska.gov/student-complaints-a |
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**New
Hampshire**

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| Nevada Commission on Postsecondary Education | http://cpe.nv.gov/Students/Students_Home/ Note the Student Complaint under forms on rig |
| Department of Education, Division of Higher Education, Higher Education Commission | https://my.doe.nh.gov/ESSWEB/HigherEducation |

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| New Jersey Department of Labor and Workforce Development, Center for Occupational Employment Information | https://www.nj.gov/labor/labormarket/questionnaire.pdf Look under Information for Students | North Carolina |
| | http://www.state.nj.us/highereducation/ | |
| Office of the Secretary of Higher Education | | North Dakota |
| New Mexico Higher Education Department | https://hed.nm.gov/students-parents | Northern Mariana Islands |

Ohio

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| Office of College and University Evaluation | http://www.nysed.gov/college-university-evaluation |
| Adult Career and Continuing Ed. Services | http://www.acces.nysed.gov/bpss/student-rights |
| The University of North Carolina System | https://www.northcarolina.edu/post-secondary |

New York

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| The North Carolina Community College System (Office of Proprietary School Services) | https://www.nccommunitycolleges.edu | Oklahoma |
| North Dakota State Board for Career and Technical Education | https://www.cte.nd.gov/sites/www/filnt_Procedure.pdf | Oregon |
| North Dakota University System | https://ndus.edu/state-authorization This complaint process appears to well as SARA participating institutio | Pennsylvania |
| | not found | |
| The Ohio Department of Higher Education | https://highered.ohio.gov/students/complaints | Puerto Rico |
| Ohio State Board of Career Colleges and Schools | https://scr.ohio.gov/information-for-s | Republic of Palau Republic of the Marshall Islands Rhode Island South Carolina |

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| Oklahoma State Regents for Higher Education | https://www.okhighered.org/resources/student- |
| Oklahoma Board of Career and Technology | https://oklahoma.gov/careertech/policies/comm |

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| Education | https://oklahoma.gov/content/dam/o | |
| The Oklahoma Board of Private Vocational Schools | | |
| Higher Education Coordinating Commission | https://www.oregon.gov/highered/ab | South Dakota Tennessee |
| Department of Education | https://www.education.pa.gov/Posts/Complaints.aspx | Texas |
| Puerto Rico Council on Education | http://www.ce.pr.gov/ http://www.agencias.pr.gov/agencias/A_Complaint_Process.pdf It appears that this process can be u | U.S. Virgin Islands Utah Vermont |
| | not found | Virginia |
| | not found | |
| Rhode Island Office of Post Secondary Commissioner | https://riopc.edu/policies/student-con | Washington West Virginia |
| South Carolina Commission on Higher Education | https://che.sc.gov/sites/che/files/Doc/Procedures_and_Form.pdf | |

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| Secretary of State (South Dakota | https://consumer.sd.gov/complaintform.aspx - this is a broad complaint form not just to add |
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| Attorney General) | |
| Tennessee Higher Education Commission | https://www.tn.gov/thec/for-students-complaints.html |
| Texas Higher Education Coordinating Board | https://www.highered.texas.gov/stuc |
| | Call (340) 774-2810 to reach the Vir |
| Utah Division of Consumer Protection | https://services.dcp.utah.gov/s/ |
| Vermont Agency of Education | https://education.vermont.gov/docur VT Agency of Education points to th or the institution's accrediting agenc |
| State Council of Higher Education for Virginia | https://www.schev.edu/students/resc |
| Washington Student Achievement Council | https://wsac.wa.gov/student-compla |
| Washington Workforce Training and Educ. Coord. Board | https://www.wtb.wa.gov/private-care |
| WV Higher Educ. Policy | http://www.wvhepc.edu/wp-content/ |

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| Commission | |
| WV Council for Community & Technical College Education | http://www.wvhepc.edu/wp-content/uploads/20 |

Wisconsin Wyoming

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| Wisconsin Educational Approval Board | https://dsps.wi.gov/Pages/Programs/Education |
| Wyoming Department of Education | https://edu.wyoming.gov/?s=student+complain |