

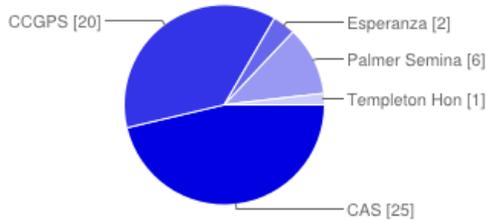
# 2013 Library Survey: Faculty

## 54 responses

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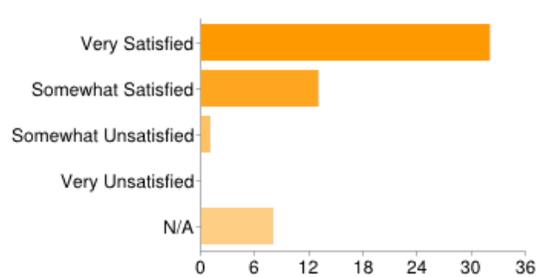
### Summary

#### In which area do you primarily instruct?



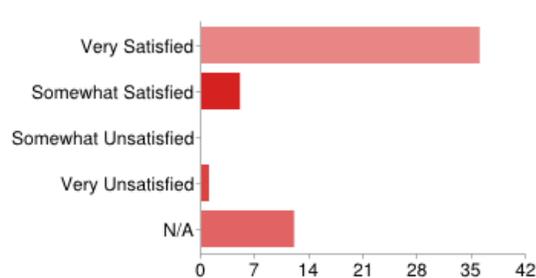
CAS	25	46%
CCGPS	20	37%
Esperanza	2	4%
Palmer Seminary	6	11%
Templeton Honors College	1	2%

#### EBSCOHost [Please rate the following resources. How well do they satisfy your information needs?]



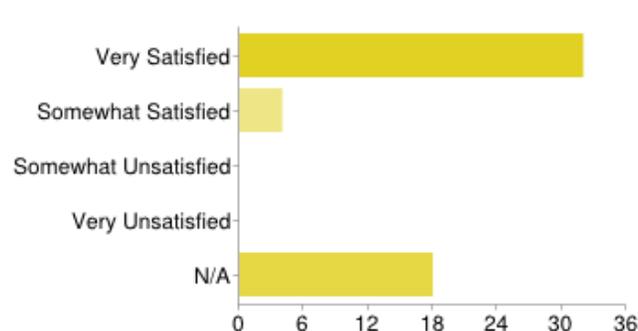
Very Satisfied	32	59%
Somewhat Satisfied	13	24%
Somewhat Unsatisfied	1	2%
Very Unsatisfied	0	0%
N/A	8	15%

#### EZ-Borrow (Interlibrary loan books) [Please rate the following resources. How well do they satisfy your information needs?]



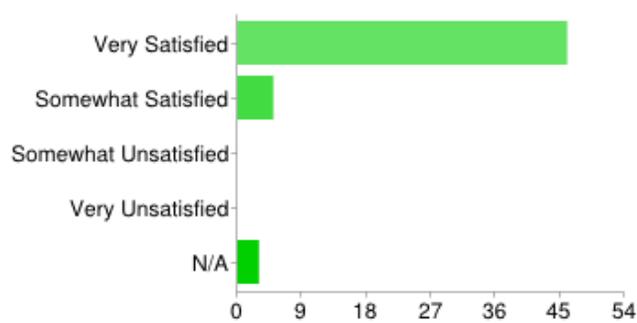
Very Satisfied	36	67%
Somewhat Satisfied	5	9%
Somewhat Unsatisfied	0	0%
Very Unsatisfied	1	2%
N/A	12	22%

#### RAPID ILL (Interlibrary loan articles) [Please rate the following resources. How well do they satisfy your information needs?]



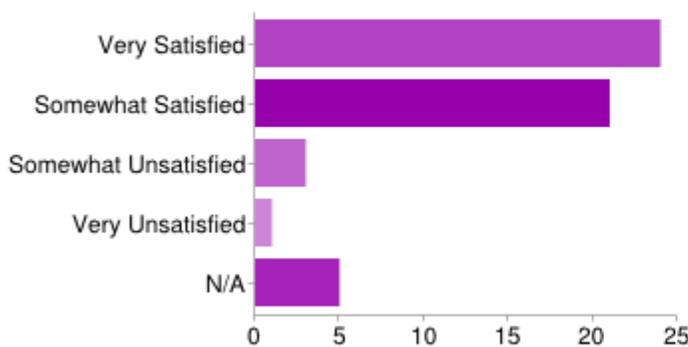
Very Satisfied	32	59%
Somewhat Satisfied	4	7%
Somewhat Unsatisfied	0	0%
Very Unsatisfied	0	0%
N/A	18	33%

**Professional Reference Staff [Please rate the following resources. How well do they satisfy your information needs?]**



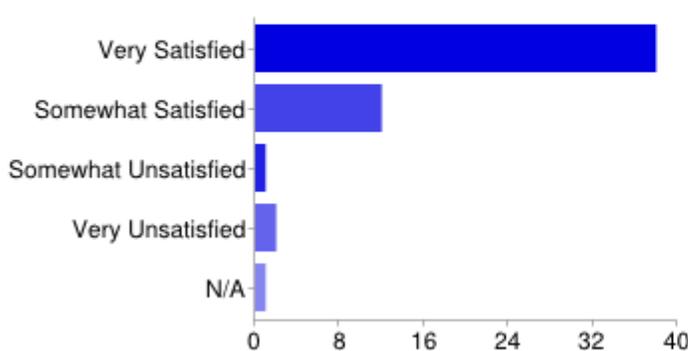
Very Satisfied	46	85%
Somewhat Satisfied	5	9%
Somewhat Unsatisfied	0	0%
Very Unsatisfied	0	0%
N/A	3	6%

**Off-campus access to Databases [Please rate the following resources. How well do they satisfy your information needs?]**



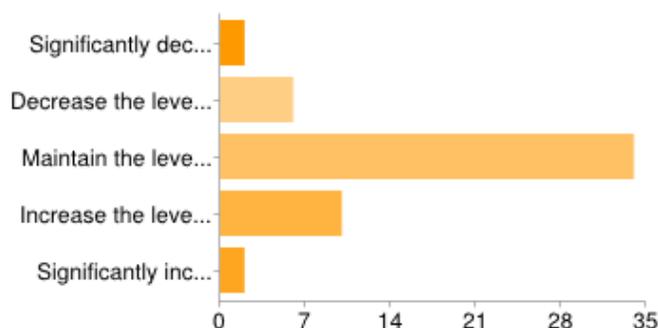
Very Satisfied	24	44%
Somewhat Satisfied	21	39%
Somewhat Unsatisfied	3	6%
Very Unsatisfied	1	2%
N/A	5	9%

**Overall library services [Please rate the following resources. How well do they satisfy your information needs?]**



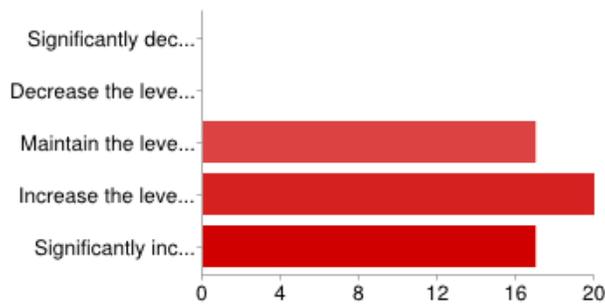
Very Satisfied	38	70%
Somewhat Satisfied	12	22%
Somewhat Unsatisfied	1	2%
Very Unsatisfied	2	4%
N/A	1	2%

**Book/Print Resources [In what areas would you like to see greater collection development?]**



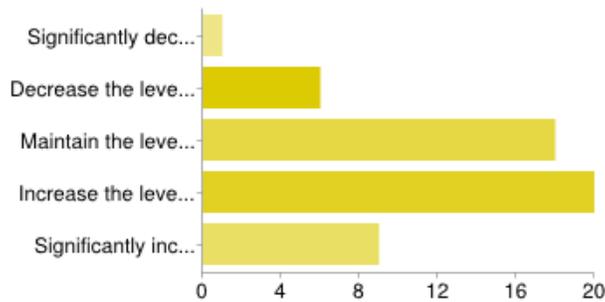
Significantly decrease the level of development	2	4%
Decrease the level of development	6	11%
Maintain the level of development	34	63%
Increase the level of development	10	19%
Significantly increase the level of development	2	4%

**Database/Electronic Resources [In what areas would you like to see greater collection development?]**



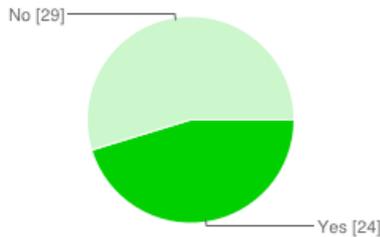
Significantly decrease the level of development	0	0%
Decrease the level of development	0	0%
Maintain the level of development	17	31%
Increase the level of development	20	37%
Significantly increase the level of development	17	31%

**Media (DVDs, streaming video, audiobooks) [In what areas would you like to see greater collection development?]**



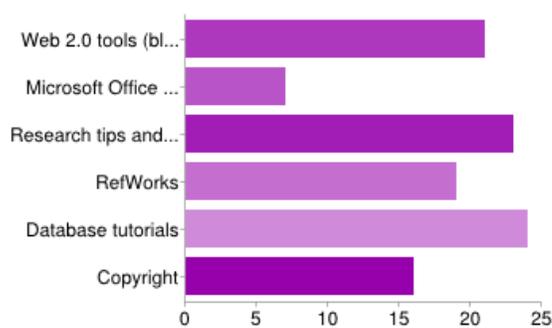
Significantly decrease the level of development	1	2%
Decrease the level of development	6	11%
Maintain the level of development	18	33%
Increase the level of development	20	37%
Significantly increase the level of development	9	17%

**Do you think the library should extend their services to include circulating e-readers (Nooks, Kindles), tablets, and/or laptops?**



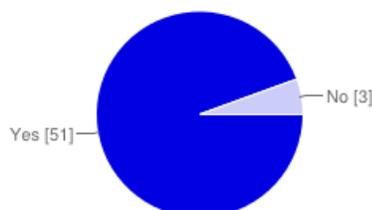
Yes	24	45%
No	29	55%

**Which of the following topics would you want a workshop in? Please check all that apply.**



Web 2.0 tools (blogs, Twitter, social networks, RSS feeds, etc.)	21	19%
Microsoft Office (Word, Publisher, PowerPoint, etc.)	7	6%
Research tips and tools	23	21%
RefWorks	19	17%
Database tutorials	24	22%
Copyright	16	15%

**Is the library headed in the right direction?**



Yes	51	94%
No	3	6%

# Please name 3 to 5 topics or scholarly authors in your field in which we should seek to have superior print collections.

African American Women and Clergywomen in particular

All aspects of ministry as it relates to congregations of color, in particular African American  
Internalized Oppression and other aspects of systematic racism

leadership, nonprofit, business,

Social Entrepreneurship

Entrepreneurship

Leadership

marine biology

ornithology

conservation

Leadership, Urban Studies, Social Activism

I feel satisfied with what we have.

Biblical Theology

Eschatology

Pneumatology

food and literature/film

disability studies

Latino/a theology, pedagogy in religion and theology, ecclesiology, Spanish language and international resources

Philanthropy

Dance Medicine and Science. Dr. Matthew Wyon, Dr. Jeff Russell, Dr. Yannis Koutedakis

Leadership, healthcare management, nursing (please go electronic)!

1. George Stocking and history of anthropology
2. Community Development journals
3. Paulo Freire

Functional Analysis

Partial Differential Equations

Operator Theory

Philosophy of Mathematics

Barbara Dossey

Any End of life books

Leadership

# Please name 3 to 5 topics or scholarly authors in your field in which we should seek to have superior print collections.

Gabriel Garcia Marquez, Elena Poniatowska, Mario Vargas Llosa,

Latin American literature

Jon Allen

Peter Fonagy

Susan Harter

See comments below. This question does not apply, given our current situation.

leadership, multicultural education, qualitative research

James Joyce

Virginia Woolf

William Faulkner

Scottish literature

Modern American Poetry

Marian Nestle Food Politics should be in our library

Sister Mary Elizabeth O'brien - Nursing

urban ministry

African theology

reconciliation studies

More Music journals and topics please

more acting/drama

more fine arts information

arts in general are somewhat weak in representation

I would be interested in Thomas Merton (books such as 'Seeds of Contemplation')

Richard Rohr (he is a really good spiritual author)

Kenneth A. Kitchen on the Bible

extra-biblical literature and other background materials (e.g., information on archaeology, ANE history)

Deborah Tannen on conversational analysis (both popular and academic works)

Youth Development / Richard Lerner (at Falls Center)

global climate change

medical ethics

faith and science

Dissociative Identity Disorder

Psychological disorders

# How can the library provide you with better service?

The seminary library needs access to books

More direct access to scientific literature/journals. For most things my students need they have to use Rapid ILL (which works well when they use it). Although not all of the journals I use are part of our library system.

I am very impressed with the level of service you provide. You are one of the truly excellent parts of Eastern University. Keep it up!

I am satisfied with the services.

I speak only for the Palmer library on the question above...I consider what has happened with its library to be a colossal disaster. The lack of access to the stacks is unconscionable, and our institution has been diminished in incalculable ways by this loss. We once had a fine library, now it is almost non-existent on a practical level. I can't imagine anyone is happy with this situation. When I see the empty space in the section of the building beyond the library, I can't help wonder why we don't expand the library into there and take that over? I'm sure it is cost related...but the cost to the damage to our school and its reputation by not having a real and accessible library is, I believe, much greater. It is hard to believe that one of our greatest assets, worth large sums of money, sits basically inaccessible in a warehouse collecting dust.

It would be helpful to have a better selection of full text articles under CINAHL in EBSCOHOST.

I'm satisfied. Thanks!

I can only speak to the Palmer library. The question of "is the library headed in the right direction" is too open-ended to be properly answered. Which library and in regards to what? Insofar as better services, Palmer's loss of direct access to its collection was a tremendous loss to me as a faculty member. When I need to do research for papers, it is frustrating to not have access to the literary resources I need. The E-brary and EZ-Borrow is clearly new technology and is useless, particularly in the field of theology. So if I were to be asked the question: is the library headed in the right direction in losing its Spanish language collection, and losing access to its general direction, the answer is clearly "no." If were asked, is the library headed in the right direction because it is seeking to remedy these issues, and because it has a hard-working (if ridiculously stripped down) staff, then the answer is "yes." Can the library provide better services? Yes: access to the collection, reintegrate our divided collection by getting back our Spanish collection, and improving the Latino/a theological resources; improve staffing.

Education is the largest major in the university. However, the media and streaming video resources reflect business emphasis. I would love to see more access to media (DVD, streaming video, video collections).

I am very pleased with the library. Thank you for all you do!

More web based resources.

You are doing a great job. Thanks so, so much for all your wonderful and quick responsiveness and help for all of us!

Staff are helpful and friendly.

Acquire access to more scientific and literary journals.

As you know, our poor library is almost non-existent as far as access goes. Only when the library has been restored to a real, accessible PLACE for students, faculty, and alums to conduct research, and interact with the many resources once available, will there actually be a library in any meaningful sense of the term.

Link Google Scholar with library database. I also think that students should be steered towards JSTOR more, especially social science students.

## How can the library provide you with better service?

service to online graduate students, especially with regards to research tools and databases; availability of books to online students

It is not clear to me how to obtain passwords in order to access library databases while off campus. If that information could be more easily found it would really help. Otherwise I think the library is doing a great job with limited resources.

Thanks for all that you do in a friendly, efficient manner.  
Consider getting rid of Instant Messaging if students are not using it.

the loss of direct access to palmer's library has been the greatest loss from its move to king of prussia. even as we look for a permanent home, we MUST find a way to restore direct library access for the sake of both faculty and students.

I have just begun to utilize the library's research facilities, and I'm very encouraged and pleased so far - Jonathan has been an immense help and gone out of his way to show me how things work - I'm looking forward to continu-

The one database that would be helpful for nursing students and even psych...is HAPI

Technology is changing so fast I get overwhelmed. I keep up as best I can, but there are many things I would like to learn. I think the librarians have this knowledge...like how to keep my computer secure, how to use fancy features in Google, how to pick an eReader, etc. Workshops could help me learn new skills. I enjoyed the session I attended and thought Mark was a good teacher.

Also, I LOVE audiobooks. I hope you keep adding to the collection...new popular titles as well as classics.

The library staff is TOPS in everything...innovation, customer service, focus on both students and faculty,  
Excellent work, advanced

I feel the Library has grown so much the past 10 years and it has been exceptional. Your online resources have only gotten better. I am glad to see the forward movement in which you have been and are still headed. Just con-