

4 IMPORTANT things to know about your Student Account:

1. How are charges calculated for my accelerated non-traditional program?

Charges are determined by the number of credits scheduled within a **session**. Below is the formula used to calculate tuition charges. This formula will assist you to pre-determine your charges for the session (term).

Total costs per credit (tuition, fees) x Number of credits = Estimate amount owed. (See the EU cost structure for more information.)

2. When do I receive my bill?

Your EU bill is available for you to view **on the EU portal** located under **Webadvisor for Students**. The link to the portal is: <https://my.eastern.edu/ics>

3. What are the payment options available to me?

- **Payment in Full:** Payment is due on the due date specified on your invoice.
- **Official Payments Payment Plan:** Must enroll prior to the start of a new semester/term. A schedule of payments will be provided upon enrollment. <https://payplan.officialpayments.com/PlanEnrollment/SelectEntityStep.aspx>
- **Financial Aid:** Contact the Financial Aid Office for more information to : (610) 225-5102 or finaid@eastern.edu

4. When will a refund be released if I am eligible for a refund?

If your financial aid exceeds the total costs of a session (term) and a credit balance is created, a paper refund check or an electronic refund will be processed within **14 business days** from the date the credit balance occurs.

Please visit the Student Accounts webpage for more details at:
<http://www.eastern.edu/centers/sfs/index.html>